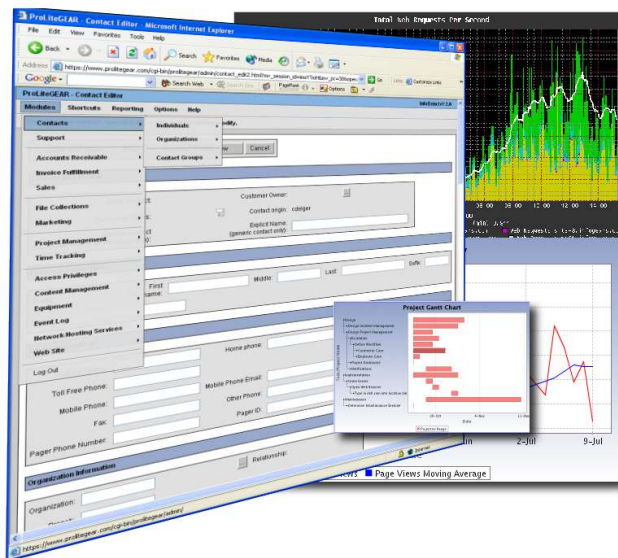


BriteWire™

the intelligent business software solution for WISPs



Application Modules

Sales Management
 Customer Management
 Project Management
 Billing Automation
 Network Management
 Network Monitoring
 Reporting

BriteWire™ from InfoGears is the intelligent software solution for Wireless Internet Service Providers (WISPs) that provides unmatched business productivity. Its full featured application suite, scalability, and unparalleled integration make it the ideal choice for rapidly growing service providers. BriteWire's powerful reporting and analytics provide real-time insight into the precise information needed to make important decisions and cost effectively manage operations.

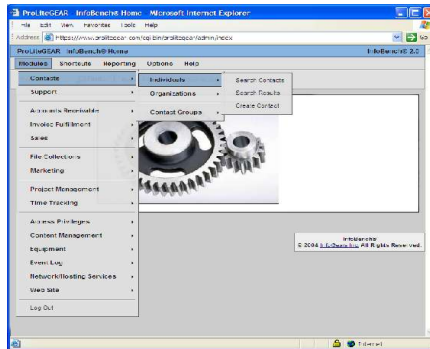
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Module Overview

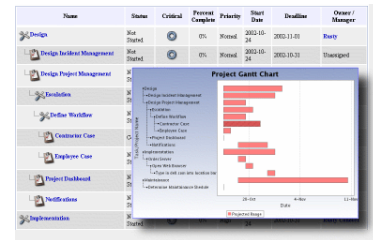
Key Features:

- Designed For WISPs
- Complete Productivity
- Breakthrough Usability
- Seamless Integration
- Enterprise Scalability

Sales Management ensures no opportunity is ever missed, and no competitive challenge goes unnoticed. Automatically route leads to the right person, and track them in real time. Because the sales pipeline is updated in real time, everyone in your organization has an accurate view of opportunities and can properly focus their resources.



Customer Management provides a single integrated view of customers that delivers increased customer satisfaction, customer loyalty and more profitable customer relationships. Customer Management integrates a customer's order history, marketing history, customer support history, billing history, and network utilization history into one integrated record.



Project Management simplifies managing projects of any size and complexity and keeps your entire project team and clients informed with anytime, anywhere access and collaboration. Easily setup new projects based on project templates, create tasks, sub tasks, and generate reports to analyze times, costs, etc.

Billing Automation allows for complex pricing schemes and supports charging customers according to accumulated usage, as well as set caps or penalties for abusers of services, integrated credit card billing, custom invoice generation and more.

Network Management provides customer-centric and enterprise wide management and monitoring of all network activities and greatly reduces management costs.

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